

Cabot and Clifton Neighbourhood Partnership Delivery Agreement- Community Safety

	Priority / Issue	Proposed activities/ actions	Timescale When will this be delivered	Measure / Monitoring of impact	Update
1	HMO's	<ul style="list-style-type: none"> • Support PSP (Lead Stuart Pattison) to reduce the Nuisance caused by HMO's • Develop information Sharing Protocol for Noise Pollution, Cleansing, BCC ASB and Police. • Deliver key messages such as 'How to be a good neighbour' using a variety of methods such as Leaflets and Social Media including the 'Bristol Neighbours' website and Facebook groups • Support Bristol University and UWE to deliver their Community Liaison Strategy 	<p>'Good Neighbour Guide' to be printed and distributed in Sep 2011</p> <p>Community Liaison Strategy Oct 2011</p>	<ul style="list-style-type: none"> • Community Surveys • Number of complaints made re Nuisance caused by HMO's • PSP 	<p>Good Neighbour Guide produced. Lettings agents to give the guides to tenants when they collect keys.</p> <p>Information protocol created and being considered for sign off by the universities.</p> <p>See below for Student Properties</p> <p>PSP to be evaluated by end of March 2012</p>

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2	Student Resident Relations	<ul style="list-style-type: none"> • Support Bristol University and UWE to deliver their Community Liaison Strategy • Work with key stakeholders to update and maintain the Bristol Neighbours Website. • Utilise different methods to communicate with residents and students such as social media • Encourage students to attend neighbourhood forums • Produce and distribute leaflet about how to be a good neighbour • Use student volunteers when carrying out initiatives in the community such as Crime reduction events, walkabouts and door knocking exercises. • Attend Neighbourhood Forums and feedback to residents regarding actions done and progress. 	<p>Work ongoing, updates quarterly for the Neighbourhood Forum and Partnership</p> <p>Freshers Week 03/10/2011</p>	<ul style="list-style-type: none"> • Community Surveys • Number of Complaints re students • Number of events attend • Number of visits to the Bristol • Neighbours Website • Number of students attending meetings such as Neighbourhood Forums 	<p>Visits made to more than 150 student properties in Oct/Nov 2011 between Cabot/Clifton and Cotham.</p> <p>Positive feedback received by residents in these roads.</p> <p>UWE have not received any complaints from the roads visited, and University of Bristol have received 2.</p>

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3	ASB Hotspots identified by the ASB needs Assessment: Stokes Croft leading to Jamaica Street (To be Lead by Georgie Bryant)	<ul style="list-style-type: none"> • Support Council and Police ASB teams in gathering evidence against perpetrators for example utilising Community Safety Surveys • Lead on or advise on PSP's where appropriate • Encourage residents to attend Neighbourhood Forums and report issues • Take action to address irresponsible selling of alcohol and joint enforcement/test purchasing initiatives • Support work to reduce impact of ASB on the Community and victims- signposting to relevant support services • Participate in initiatives lead by the Police Youth Team such as attending under 18's night at Oceana to promote 'Stand Against Violence' • Inform Operation Beacon of any intelligence received re Drug Markets in Cabot and Clifton 	Quarterly updates to be given to the Neighbourhood Partnership	<ul style="list-style-type: none"> • Community Surveys • Number of ABC's/ASBO's/ • Formal action on individuals and premises • Problem Solving Plans • Safer Bristol ASB Needs Assessment • Quality of Life Survey 	All ASB across the Cabot and Clifton area increased by 12% at the end of December 2011 compared with the same 9-month period the previous year. Increases are in the main resulting from public disturbances in the Stokes Croft and City Centre areas in 2011. Surveys conducted in locations identified by the multi-agency ASB meetings such as Queens Parade.

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		<ul style="list-style-type: none"> • Work with Streetwise where appropriate to tackle rough sleepers and Street Drinkers • Work in partnership with the Police, UWE and Bristol University to visit streets that have had reports of ASB from Student properties to give advice and information to residents inc students 			<p>Community Safety Officer attending resident drop in's at Waring, Underdown and Francombe Houses to respond to concerns about crime and ASB.</p> <p>Targeted project has been introduced to work with the street drinkers involved in the most serious ASB (extension of the Streetwise Project). This project operates using a combination of</p>

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					<p>enforcement and support services and provides intensive engagement to reduce the impact of behaviour on local residents and traders.</p> <p>Supported Successful funding bid to introduce a new street based outreach service to support street drinkers and other 'street communities' in the Stokes Croft area. This will commence later in 2012.</p>

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					<p>CSO supporting a revised problem solving and policing plan for Stokes croft due April 2012.</p> <p>Bottle Watch Scheme continues to monitor the appropriate selling of alcohol in the Stokes Croft area</p> <p>Multi-agency visits to Student properties, Good Neighbour Guides given and info from the Uni such as the 'Keeping the Peace' Guide.</p>

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4	Burglary	<ul style="list-style-type: none"> • Support Burglary Action Plans/Problem Solving Plans • Carry out seasonal crime reduction initiatives • Communicate key messages to residents such as how to keep your home/bike/shed secure • Targeted walkabouts and Community Safety Surveys. • Promotion of Immobilise • Target Houses of Multiple Occupancy for crime prevention advice • Participate in events such as Freshers Fair 	<p>Quarterly updates to be given to the Neighbourhood Partnership.</p> <p>Work to target students to commence from 03/10/11</p>	<ul style="list-style-type: none"> • Community Safety Surveys • Reduction in Burglary Figure • PSP 	<p>Burglary (across all burglary types) reduced by 16% as of the end of December 2011, compared with the same 9-month period the previous year.</p> <p>Students given crime reduction advice, including Immobilise, advice on door knocking exercises. Info also given during Freshers Week.</p>

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		<ul style="list-style-type: none"> With University Beat Manager visit hotspot Roads at the start of term to give advice and information to residents. 			<p>Participated in the 'Cop Shop' (City Centre) with the Neighbourhood Police Team during the Christmas Period to promote seasonal messages.</p> <p>Problem Solving Plan created specifically for reducing Student Burglaries, which is in partnership with</p>

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					<p>the Cotham Beat Team.</p> <p>Promotion of the Immobilise website is taking place in hotspot areas and a campaign to support and enable local people to register their valuables is being planned throughout 2012/2013.</p> <p>A new burglary problem solving</p>

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					plan is being written for a Clifton burglary hotspot. Actions to be delivered from April 2012.

Plans for 2012/13

Student Resident Relations

A standing group is being established to meet quarterly and own the 'Student/Resident Relations' work, as well as provide co-ordination of future multi-agency action and communications to address student/resident relations. This group is supported by various council departments, both universities, health and the police. It will feed into the NDTs and Neighbourhood Partnerships. The first meeting will be in April 2012.

There will also be a representative from the Community Safety Team at the Community Liaison meetings organised by the Students Union (next meeting 6th March).

Surveys being completed with Students by end of March 2012 regarding what are the most effective way to communicate crime reduction advice and other key messages. Information on the Bristol Neighbours Website has been updated, students unions now looking at incorporating the

information on this site onto their own websites that are used more frequently. A question on the use of the Bristol Neighbours Website has been incorporated into the survey.

2011 was the first year that the multiagency visits have been done on roads to pre-empt any complaints regarding student properties. This has been well received by the residents on those roads. In the 2012/13 academic year we plan to start the visits earlier as it was mid November when some of the visits were completed. We will be starting in the first week of October 2012. Community Safety Officers, Neighbourhood Police Officers, Waste Services, UWE, U of B, Noise Pollution and the Neighbourhood Engagement Officer will do the visits. We also hope to have some student volunteers join us. In 2011 information given to students included the Good Neighbour Guide from BCC, information from waste services and a guide from the university they attend. For 2012/13 the universities will be producing a joint guide that can be used by students from both universities. The visits will be expanded to other roads that were not covered last year.

Some residents Associations held welcome evenings for Students moving into their areas, which were very well attended. Were required support to be offered to these groups if they want to do the evenings again or to other resident associations who want to do a Welcome Evening for the first time.

A working group and Problem Solving Plan have also been established to tackle the issue of Students being victims of burglary. The group will be looking at initiatives that will build on the work done in previous years to reduce Students being victims of burglary, this includes the potential use of student volunteers to work along side the Police and other agencies.